

Camper Information Kit

Welcome to Asbury Hills!

Whether this will be your child's first time or tenth time at Asbury Hills - we are excited to have them! This will be an unforgettable summer of Christian birth, growth, and renewal. Our summer camping program is a ministry of the South Carolina Conference of the United Methodist Church. We welcome campers from across the world and without regard to church affiliation. Our programs offer a significant faith experience with teachings consistent with Christian principles.

Our programs are accredited by the American Camp Association, the standard for the camping industry. Visit www.acacamps.org for more information on ACA accreditation.

GENERAL INFORMATION

Asbury Hills camp events are open to all persons. No one is denied admission or benefits of our programs because of race, color, national origin, sex, handicap, age, or religion. The degree to which camp programs are accessible to persons with disabilities varies by program. If you have questions, call 864.836.3711.

The Camp Director reserves the right to dismiss any camper whose conduct becomes in any way detrimental to the best interests of other campers. No refunds will be given in these cases.

CANCELLATION POLICY

To cancel a registration, call our Office Manager at 864.836.3711. The following guidelines apply to refunds:

- In all cases, an attempt is made to reschedule the camper into another event.
- For cancellations up to 30 days before camp, the refund will be the amount paid less \$50.
- There will be no refunds for cancellations within 30 days of the camp event, but funds will go towards camper scholarships.

HEALTH & SAFETY

For the safety of each camper, the camp must have current medical information on file before the start of camp. The form is available online with your camper's registration. If health information changes after the completion of this form, please call 864.836.3711 to make changes. The Health Care Coordinator will review all forms and will be available

to see campers and parents at check-in. **Please make sure all prescription medications are labeled and in their original containers.** If medications are not in original containers and following doctor's orders, the medications cannot be given. Over the counter medications will be available for campers through our Camp Nurse.

Asbury Hills provides limited accident coverage for each camper from arrival to departure. Camper insurance does not cover camper illness while at camp. Parents are notified if the camper requires medical care off-site.

CAMP STORE

There are a variety of items available for purchase from the camp store. Items range in price from \$0.50 to \$30.00. The camp fee does not include store money. We suggest an amount of \$25 with a maximum of \$50. Refunds will not be given for unused funds but will be used for camper scholarships. The camp store will be available at check-out for further purchases.

MAIL

Mail is very important to your camper. Write soon, often and cheerfully. You can even pre-mail letters to your campers. We will encourage your camper to write at least once. It is helpful if you send addressed, stamped envelopes with notepaper or postcards with your campers. We discourage the sending of care packages. If you or other relatives send care packages, **PLEASE DO NOT SEND FOOD TO YOUR CAMPER.** We



rely on the postal service to receive letters for your camper, and are located outside of urban areas. For that reason, we cannot guarantee timely delivery of your mail, however we will do our best to see that your camper receives mail as it arrives on site. Send postal mail to the following address:

Your Camper's FULL NAME
Your Camper's SESSION NAME
c/o Asbury Hills Camp and Retreat Center
150 Asbury Drive
Cleveland, SC 29635-9748

Fax: Please DO NOT fax camper messages. Faxed messages will not be delivered.

EMAIL/PICTURES

Camper emails may be sent by a service available online through the information given to you on the day of check-in. Emails will be delivered daily. **Since campers do not have Internet access, they can not send outgoing email.** Through this service you will also be able to view pictures of your camper through the week.

VISITING/TELEPHONE

To help your camper build self esteem and independence by having a week away from parents, we discourage visits during the week your child is attending camp. We can make arrangements for you to tour camp prior to the summer. Just call to arrange a visit or visit on our Open House, April 10, 2016. If you have any questions about your camper or the camp experience while your child is at camp, please feel free to call Asbury Hills. **Your child is not accessible by phone unless it is an emergency. Please do not promise your camper that he/she can call home as campers do not have access to the telephone.**

ARRIVAL

Check-in will begin with our welcoming you in your vehicle. In an effort to keep all cars lined up inside Asbury Hills, please plan to stagger arrival times as followed by last names:

Express, Sun-Fri Camps

A-F	2:45pm
G-M	3:00pm
N-S	3:15pm
T-Z	3:30pm

Family Camps: arrival time 7:00pm

Campers whose forms, payment, or registration is incomplete in some way will be held in line to complete their registration process. As soon as check-in is complete, campers may begin moving into their cabins. In the case of a delay in arrival or last minute cancellation, please notify Asbury Hills by phone. A telephone call will be made to any camper who has not arrived by 4:00pm on opening day. We cannot accommodate early check-in for camp. Campers who drive themselves to camp must store their vehicle keys in the camp office during their stay and gain prior permission from camp staff.

DEPARTURE

Camp ends after lunch on closing day for weekday camps. Parents are encouraged to join us in the closing ceremony. Parents may begin arriving at noon, and they must have photo identification that matches name on the camper's pick-up authorization sheet. Parents will then pick up camper luggage and gather on the dining hall front porch. The closing ceremony will begin around 1:00pm with campers to be checked out around 1:20pm. Campers must be picked up by 1:45pm. We do not have extra staff to attend to campers whose departure is delayed. There may be an additional charge for late departures. Shortened stays at camp disrupt not only the experience of the departing camper but the experiences of all campers in his/her group. If your camper cannot attend the entire session for which he/she is registered, please transfer to another session or cancel the week of camp.

